



McKenzie Valve & Machining Company

QUALITY POLICY

McKenzie Valve & Machining Company is committed to excellence, measured in terms of customer satisfaction. The quality of our products must not only meet or exceed our customer's requirements but must always be continually improved upon.

McKenzie Valve & Machining Company believes:

- ❖ Customer satisfaction is required for our success
- ❖ Continual process improvement is essential to our company & our customers.
- ❖ Our suppliers are our partners in producing quality product.
- ❖ Training is a necessary investment that is required to continually improve our company and our employees.
- ❖ Our quality system is based upon the principle of prevention.
- ❖ Quality products depend upon trained, committed and involved employees working together for the same purpose.

These principles guide our company in its planning, decision-making and actions. We measure our quality performance in terms of customer satisfaction, poor quality cost and reduction in waste. We monitor this performance continually and set goals for improvement.

"THE TANK CAR VALVE & FITTINGS PEOPLE"